

# Internet Explorer 10 Settings

## Cookies

1. To properly access Online Banking solutions you will need to enable first- and third-party cookies.
2. Open your browser, click on TOOLS (also known as Gear icon).
3. Select INTERNET OPTIONS.
4. In the GENERAL tab, under the heading Browsing history, uncheck the 'Delete browsing history on exit' checkbox.
5. Click on the PRIVACY tab.
  - a. Click the "Advanced" button.
  - b. Put a check mark next to "Override Automatic Cookie Handling".
  - c. Accept 'First-party Cookies' and 'Third-party Cookies'.
  - d. Put a check mark next to "Always Allow Session Cookies".
  - e. Click the OK button.

## Security

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
  - a. Set the Security Level for the Internet Zone to Medium-high. (if slider bar is not available, click on the button "Default Level").
  - b. Click the OK button.
4. Click on the PRIVACY tab.
  - a. Set the Privacy Setting to MEDIUM.
  - b. Click on the button "Advanced".
  - c. Put a check mark next to "Override Automatic Cookie Handling".
  - d. Under First-party Cookies make sure the radio button is set to ACCEPT.
  - e. Under Third-party Cookies make sure the radio button is set to ACCEPT.
  - f. Put a check mark next to "Always Allow Session Cookies".
  - g. Click the OK button.
5. Click on the ADVANCED tab.
  - a. Under Security make sure the checkbox for "Do not save encrypted pages to disk" is blank.
  - b. Under the Security Section, only check "Use SSL 3.0" and "Use TLS 1.0".
6. Click on OK until exited completely from options.
7. Then close all browser windows (resets the IE10 browser settings) and start up the browser again.

## Additional information

**Deleting All Temporary Internet Files: WARNING! MFA Impact** - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, put a check mark next to Temporary Internet Files. User may decide whether to put a check mark in all other boxes in this window.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

**Deleting Cookies Only: WARNING! MFA Impact** - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, check the box for Cookies. Uncheck all other boxes in this window, with possible exception of 'Preserve Favorites website data'.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

# Internet Explorer 9 Settings

## Browser Settings

If your Browser Test Utility states that you are using Internet Explorer 7 and you know that you are running IE 8 or IE 9, you may be running in Compatibility View Mode. To turn it OFF, click

**Tools** icon in the menu bar then click on Compatibility View mode in the drop-down list (it's a toggle switch). If the checkmark disappears in the menu list, then Compatibility View mode has been shut off and your browser version should now display correctly whenever you check it.

## Cookies

If you are using Internet Explorer 9, you may be deleting your cookies automatically and will need to change that setting in order to more easily access online banking (skip entering the verification code).

1. On the General tab, click on TOOLS.
2. Select INTERNET OPTIONS.
3. Under the heading Browsing history, uncheck the 'Delete browsing history on exit' checkbox.
4. Click on the PRIVACY tab.
  - a. Click the "Advanced" button.
  - b. Put a check mark next to "Override Automatic Cookie Handling".
  - c. Accept 'First-party Cookies' and 'Third-party Cookies'.
  - d. Put a check mark next to "Always Allow Session Cookies".
  - e. Click the OK button.

## Security

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
  - a. Set the Security Level for the Internet Zone to Medium-high. (if slider bar is not available, click on the button "Default Level").
  - b. Click the OK button.
4. Click on the PRIVACY tab.
  - a. Set the Privacy Setting to MEDIUM.
  - b. Click on the button "Advanced".
  - c. Put a check mark next to "Override Automatic Cookie Handling".
  - d. Under First-party Cookies make sure the radio button is set to ACCEPT.
  - e. Under Third-party Cookies make sure the radio button is set to ACCEPT.
  - f. Put a check mark next to "Always Allow Session Cookies".
  - g. Click the OK button.
5. Click on the ADVANCED tab.
  - a. Under Security make sure the checkbox for "Do not save encrypted pages to disk" is blank.
  - b. Under the Security Section, only check "Use SSL 3.0" and "Use TLS 1.0".
6. Click on OK until exited completely from options.

7. Then close all browser windows (resets the IE9 browser settings) and start up the browser again.

## Additional information

**Deleting All Temporary Internet Files: WARNING! MFA Impact** - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, put a check mark next to Temporary Internet Files. User may decide whether to put a check mark in all other boxes in this window.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

**Deleting Cookies Only: WARNING! MFA Impact** - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, check the box for Cookies. Uncheck all other boxes in this window, with possible exception of 'Preserve Favorites website data'.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

# Internet Explorer 8 Settings

## Browser Settings

If your Browser Test Utility states that you are using Internet Explorer 7 and you know that you are running IE 8 or IE 9, you may be running in Compatibility View Mode. To turn it OFF, click **Tools** icon in the menu bar then click on Compatibility View mode in the drop-down list (it's a toggle switch). If the checkmark disappears in the menu list, then Compatibility View mode has been shut off and your browser version should now display correctly whenever you check it.

## Cookies

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the PRIVACY tab.
4. Click on the ADVANCED tab.
  - a. Put a check mark next to "Override Automatic Cookie Handling".
  - b. Select ACCEPT for "First-Party Cookies" and "Third Party Cookies".
  - c. Put a check mark next to "Always Allow Session Cookies".

## Security

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
  - a. Set the Security Level for the Internet Zone to MEDIUM. (if slider bar is not available, click on the button "Default Level").
  - b. Click on the button "Custom Level".
  - d. Under Scripting of Java Applets make sure the radio button is set to ENABLE.
  - e. Under File Download, make sure the radio button is set to ENABLE.
  - f. for XP only) Under Automatic prompting for file downloads, make sure the radio button is set to ENABLE.
  - h. Click OK button.
4. Click on the PRIVACY tab.
  - a. Set the Privacy Setting to MEDIUM.
  - b. Click on the button "Advanced".
  - c. Put a check mark next to "Override Automatic Cookie Handling".
  - d. Under First-party Cookies make sure the radio button is set to ACCEPT.
  - e. Under Third-party Cookies make sure the radio button is set to ACCEPT.
  - f. Put a check mark next to "Always Allow Session Cookies".
  - g. Click OK button.
5. Click on the ADVANCED tab.
  - a. Under Security make sure the checkbox for "Do not save encrypted pages to disk" is blank.
  - b. Under the Security Security Section, only check "Use SSL 3.0" and "Use TLS 1.0".

- c. Click on OK until exited completely from options.

## Additional information

**Deleting All Temporary Internet Files: WARNING! MFA Impact** - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, put a check mark next to Temporary Internet Files. User may decide whether to put a check mark in all other boxes in this window.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

**Deleting Cookies Only: WARNING! MFA Impact** - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, check the box for Cookies. Uncheck all other boxes in this window, with possible exception of 'Preserve Favorites website data'.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.