

Internet Explorer 11 Settings

As of January 2016, Microsoft has made significant changes to their support strategy of Internet Explorer. Microsoft will now only support their latest and most current version of Internet Explorer.

<https://support.microsoft.com/en-us/lifecycle/search?sort=PN&alpha=internet%20explorer>

What this means is that IE8 and IE9 are no longer versions of IE that will be maintained or updated by Microsoft. Security patches, bugs, enhancements will only be updated on the 'most current version' of Internet Explorer. Microsoft has elected to focus their usability and support on their main browser(s) and offers free upgrades to all users. At the time of publication, IE11 and Microsoft Edge are the only browsers being maintained by Microsoft.

Cookies

1. To properly access Online Banking solutions you will need to enable first-and third-party cookies.
2. Open your browser, click on TOOLS (also known as Gear icon).
3. Select INTERNET OPTIONS.
4. In the GENERAL tab, under the heading Browsing history, uncheck the 'Delete browsing history on exit' checkbox.
5. Click on the PRIVACY tab.
 - a. Click the "Advanced" button.
 - b. Put a check mark next to "Override Automatic Cookie Handling".
 - c. Accept 'First-party Cookies' and 'Third-party Cookies'.
 - d. Put a check mark next to "Always Allow Session Cookies".
 - e. Click the OK button.

Security

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
 - a. Set the Security Level for the Internet Zone to Medium-high. (if slider bar is not available, click on the button "Default Level").
 - b. Click the OK button.
4. Click on the PRIVACY tab.
 - a. Set the Privacy Setting to MEDIUM.
 - b. Click on the button "Advanced".
 - c. Put a check mark next to "Override Automatic Cookie Handling".
 - d. Under First-party Cookies make sure the radio button is set to ACCEPT.
 - e. Under Third-party Cookies make sure the radio button is set to ACCEPT.
 - f. Put a check mark next to "Always Allow Session Cookies".
 - g. Click the OK button.
5. Click on the ADVANCED tab.
 - a. Under Security make sure the checkbox for "Do not save encrypted pages to disk" is blank.
 - b. Under the Security Section, only check "Use SSL 3.0" and "Use TLS 1.0".
6. Click on OK until exited completely from options.
7. Then close all browser windows (resets the IE10 browser settings) and start up the browser again.

Additional Information

Deleting All Temporary Internet Files: WARNING! MFA Impact - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, put a check mark next to Temporary Internet Files. User may decide whether to put a check mark in all other boxes in this window.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

Deleting Cookies Only: WARNING! MFA Impact - Doing this will cause an end user to be challenged at log in on an authorized computer.

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, check the box for Cookies. Uncheck all other boxes in this window, with possible exception of 'Preserve Favorites website data'.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.