

Accessibility Statement

This Accessibility Statement applies to: www.u1cu.org



We Value Digital Inclusion

In our effort to provide a fully accessible and optimized user experience for all site visitors, Universal 1 Credit Union has taken careful measure to ensure an excellent user experience, regardless of the assistive technology being used to access this site or the specific abilities of those individuals seeking access to this site.

The Universal 1 Credit Union website is monitored and tested regularly as part of a fully managed accessibility compliance solution provided by [AudioEye](#), a third-party provider of Web Accessibility testing, remediation, and monitoring services dedicated to eradicating digital access barriers ([join the movement](#)). As issues of accessibility are identified, results of automated and manual testing are managed through the AudioEye's proprietary audit ecosystem. As new solutions are discovered to improve the user experience, remediation is tracked through the AudioEye system and fixes are implemented to improve the website user experience.

AudioEye Accessibility Certification

The [AudioEye Trusted Certification](#) represents a commitment to accessibility and digital inclusion.

The AudioEye web accessibility certification process involves automatic and manual testing with the goal of identifying and resolving access barriers, conforming with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 2.1 Level AA Success Criteria, and ensuring an optimal user experience for all users, regardless of their individual abilities.

- AudioEye Activation is complete.
- Testing & Discovery is ongoing with continuous monitoring.
- Remediation & Validation is ongoing.
- 24/7 Website accessibility help desk is active. Report an issue.
- Accessible site menu is activated.
- Page elements menu is activate
- Visual Toolkit is activated.
- Player is activated.
- AudioEye Trusted remains active.

AudioEye certifies that the www.u1cu.org website is being optimized to substantially conform with AudioEye's interpretation of the informative guidance provided by WCAG 2.1 AA. In

this ongoing effort, certified accessibility professionals have already made progress to remove access barriers and will continue to enhance this site for optimal accessibility and usability for all users.

This [perpetual and uninterrupted process](#) will include regular releases that improve access and usability for all users, including users of Assistive Technology. AudioEye and Universal 1 Credit Union continue to collaborate in pursuit of conforming with WCAG principles, guidelines, and success criteria.

Last updated March 2, 2020

Notice something wrong? Please provide your [feedback](#)

This website is regularly tested using a variety of assistive technologies. We recommend using the following web browser / screen reader combinations for an optimized experience:

- **For Windows users:** JAWS and Internet Explorer or NVDA and Firefox
 - **For Mac users:** VoiceOver and Safari or VoiceOver and Chrome
 - **For mobile users:** VoiceOver for the iPhone and TalkBack for Android devices
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Improving the User Experience for Users of Assistive Technologies

Web Accessibility Guidelines

Universal 1 Credit Union has leveraged the [Web Content Accessibility Guidelines \(WCAG\) 2.1](#) as reference to ensure the web content made available from this site is more accessible for individuals with disabilities and user friendly for everyone.

These globally recognized best practices (as recommended by the World Wide Web Consortium) consist of three levels of accessibility measurement (A, AA, and AAA). To the greatest extent feasible, Universal 1 Credit Union has elected to conform to Level AA of these guidelines.

Related Links:

[Web Accessibility Initiative \(WAI\)](#)

Design guidelines for electronic and information technology

Feedback

Dedicated web accessibility experts are available to assist site visitors with any issues accessing content and the various services and functions made available across the Universal 1 Credit Union website. Site visitors may choose to engage with the Help Desk to report and troubleshoot web accessibility related issues.

If you encounter issues with any page on our site that presents a challenge for individuals with disabilities, [please submit your feedback](#)

Providing Users with a Free Customizable Assistive Utility

Ally Toolbar

In addition to the above-mentioned techniques and strategies – and since not all site visitors have access to assistive tools such as screen readers – we provide free Web Personalization Tools that allow site visitors to customize their user experience. Activate the Ally Toolbar to access each tool listed below.

AudioEye Tools are off

Activate Ally Toolbar

Experience the Ally Toolbar

To experience the AudioEye Ally Toolbar, activate the Ally Toolbar button in the bottom right hand corner.

The Ally Toolbar provides Tools Tailored to Needs

Learn more about the ways in which the Ally Toolbar allows site visitors with diverse abilities to customize their user experience:

[Browse All Features](#)

The following tools may be available in the Ally Toolbar:



Player

Listen to the content of a web page read aloud



Visual Toolkit

Customize the visual display of the website



Site Menu

Navigate simplified menus using your keyboard or mouse



Page Elements Menu

Access page elements and regions with simple keystrokes



AudioEye Help Desk

Report accessibility related issues

Third-Party Sites

Throughout this website, we make use of different third-party websites such as Instagram, YouTube, Twitter, and Facebook to spread news and information about Universal 1 Credit Union products and services. These sites, which are not controlled by Universal 1 Credit Union, may present challenges for individuals with disabilities that we are not able to control or remedy.

As made publicly available, here are the Accessibility Policies provided from these third-party sites:

[Facebook Accessibility Policy](#)

[YouTube Accessibility Policy](#)

[Instagram Accessibility Announcement](#)

[Instagram Accessibility](#)

[Twitter Accessibility](#)

[LinkedIn Accessibility](#)